



Chartwells School Meals Update



Dear Parents,

12th Nov. 2020

I hope this letter finds you well and you children have settled in well during the new Academic year and are enjoying their school lunches.

I am pleased to say that we are back to normal operation and after October Half Term we are already running a full menu which caters for all tastes. It has been developed following a survey of 4000 parents and pupils across the country.

Below is a summary of some of the changes and updates relating to your child's school dinners:

❖ **Menu:**

- A reminder that we offer Halal and Non-Halal option for each meat main dish. We work with well established Halal certified suppliers and have robust systems in place to produce and offer Halal and Non- Halal dishes which are available daily.
- We have now included more vegetarian options on each day and egg free options.
- We will be offering a sandwich, baguette or wrap option in addition to the current menu , so any child which prefers the "packed lunch" option can opt for it if they wish. There is no need to send in packed lunch as from Monday 16th Nov.2020 we will be catering for this too.
- For the fussy eaters we always have Tomato Pasta available as well!
- The menu is balanced and built according to the strict Government School dinners guidelines to ensure your child receives healthy and nutritious lunch every day of the week

❖ **Health and Safety:**

- Our team is operating in a Risk Assessed Covid - secure environment . We work closely with the school team on ensuring all social distancing rules are adhered to during service time, all food items are served by our team, no self – service points are in operation to reduce contact and eliminate cross contamination, our team wears all the appropriate PPE and all equipment and utensils are sanitised, sterilised and washed at a higher frequency rate.
- The school team also assists in sanitising all tables, seats after each sitting as well as provide enhanced cleaning regime across the school.
- As the leading School Meals Caterer in the UK, we have robust Food Safety Management System which has now been enhanced even more to ensure all Covid safety protocols and Food safety measures are in place.

❖ **Packed Lunch from home:**

- We work closely with the school to ensure the best and safest food provision is on offer at all times and through in depth research, advice from H&S representatives and communication with our industry partners we have established that hot food dinners provided at school and produced in a safe and controlled environment are the preferred, safest and recommended option for school dinners
- School dinners are also Free for all UFSM children in Reception, Year 1 and Year 2 and even the paid meals represent excellent value for money, they are healthier and make it so much easier for every parent , as Chartwells looks after all of this for you by using the most popular recipes, healthy ingredients and educational material to enhance their learning experience !

❖ **Medical Diets reminder:**

- If you child has an allergy, you will be required to fill in a Medical Diet request form (attached).
- Please note that this relates only to Allergies or other Medical conditions
- Non allergy, religious, preference and cultural choices can be managed easily through our Core School menu as the information of ingredients is available or can be supplied on demand. Our menu is already accommodating those through the dishes on offer.

I would like to thank you once again for your continuous support and we hope to see your children eating with us regularly!

Stay safe and do not hesitate to get in touch with our team if you have any questions!

Yordan Yordanov
Regional Manager
Chartwells